## Post: ERP Head

## Qualifications & Skills required

- Bachelor's degree in Information Technology, Computer Science, or similar is preferred.
- At least 2 years' experience as an ERP specialist in a related industry.
- A background in business administration, project management, or a related field will be advantageous.
- In-depth knowledge of ERP development tools, coding languages, and business processes.
- Great organizational and time management skills.
- Exceptional interpersonal, collaboration, and communication abilities.
- Excellent analytical and problem-solving skills.

## **Job Description**

- 1. Establishing ERP needs via business process analysis and consultation.
- 2. Analysing existing infrastructure and performing IT system enhancements.
- 3. Configuring ERP applications as per the BMU processes.
- 4. Developing user-friendly functionalities and interfaces.
- 5. Installing ERP software and ensuring seamless integration with IT systems.
- 6. Performing diagnostic tests and resolving issues to optimize performance.
- 7. Providing technical support and training ERP end-users.
- 8. Preparing development progress updates and documenting ERP processes.
- 9. Adhering to BMU policies and regulations.
- 10. Keeping abreast of the latest ERP upgrades and offerings.
- 11. Manage engagement risk, project economics, planning and budgeting and accounts receivable.

- 12. Define deliverable content and ensure buy-in of proposed solutions from top management levels for client.
- 13. Contribute to proposals pricing strategy.
- 14. Develop ERP practice solutions and methodologies.
- 15. Perform as counsellor and coach for ERP solution implementation.
- 16. Provide input and guide staffing process.
- 17. Provide leadership and assistance for delivery teams and staff in various BMU affiliated Institutions.
- 18. Update and manage ERP system to ensure it provides company with proper business solutions and accurate results.
- 19. Analyse data processing modules and identify areas of enhancements and improvements.
- 20. Provide procedures and reports to identify and resolve data integrity issues.
- 21. Update the status report of ERP Implementation to Key leaders on regular basis as decided by the management.